



Notice: June 1, 2020

Dear Valued Partner,

Server Products is pleased to announce our partnership with Parts Town as our exclusive parts distributor **effective July 1, 2020**. Parts Town carries a massive Server Products parts inventory and will provide the highest level of service for our dealer partners and operators while allowing us to improve operational efficiency. This partnership is designed to provide you a seamless customer experience without disrupting price or service levels.

Server Products has been collaborating with Parts Town since 2004 as a strategic parts partner who maintains proper OEM parts inventory, no minimum order, parts identification support and the highest level of service for our parts requirements. Adding to our current partnership will only improve our level of service to you. Our partnership will provide you with the following:

- No minimum order
- No handling fees
- Parts identification support
- Live telephone reps 8:00 am – 9:00 pm EST, M–F
- Order via phone, fax, email, or online at partstown.com
- Same-day shipping for in-stock orders placed before 9:00 pm EST
- Saturday shipping for in-stock, online orders placed before 4:00 pm EST
- Access to hundreds of additional manufacturers parts at special discounted levels
- Parts Town's mobile app and web site includes real-time inventory, images, and manuals
- Distributor "blind" drop ship program available at no cost to you – allows you to drop ship parts to customers with your address label and information on the packing list!

You will now be able to receive parts faster and easier than ever through Parts Town.

We appreciate your support and look forward to delivering an even better experience to all Server customers!

Sincerely,

Server Products, Inc.



Notice: October 1, 2021

Dear Valued International Partner,

Server Products is pleased to announce that we are expanding our partnership with Parts Town as our exclusive distributor for international markets **effective December 1, 2021**. Parts Town carries a massive Server Products parts inventory and will provide the highest level of service for our dealer partners and operators in export markets and especially in regional branch operations like Europe and Canada by offering local delivery at competitive landed pricing.

Server Products has been collaborating with Parts Town since 2004 as a strategic parts partner who maintains proper OEM parts inventory, no minimum order, parts identification support and the highest level of service for our parts requirements. Adding to our current partnership will only improve our level of service to you. Our partnership will provide you with the following:

- No minimum order
- No handling fees
- Local deliveries in Europe and Canada
- Parts identification support
- Order via phone, fax, email, or online at partstown.com
- Live telephone reps from 8:00 am – 9:00 pm EST for Canada and 08:00–3:00 CET for Europe, M–F
- Same day shipping for in-stock orders placed before 9:00 pm EST for Canada and 17:00 CET for Europe
- Saturday shipping available for in-stock, online orders placed before 4:00 pm EST
- Access to hundreds of additional manufacturers parts at special discounted levels
- Parts Town’s mobile app and web site includes real-time inventory, images, and manuals
- Distributor “blind” drop ship program available at no cost to you – allows you to drop ship parts to customers with your address label and information on the packing list!

You will now be able to receive parts faster and easier than ever through Parts Town.

We appreciate your support and look forward to delivering an even better experience to all Server customers! please, reach out if you have any questions.

Sincerely,

Server Products, Inc.

international@server-products.com